

## **PATIENT AND PRACTICE AGREEMENT**

Consultations are strictly by appointment only and are issued at the next available time.

Please be punctual for your appointment – There is no guarantee that you will be seen if you are more than 10 minutes late.

We aim to provide you with the best possible service. In return, a polite manner when dealing with staff would be appreciated. Please note – New patients are required to book an appointment with the doctor if you are taking repeat medications.

Repeat Medications; Please allow 72 hours for prescriptions to be processed and make sure that medication is ordered before you run out of your medication. Requests can be made using one of the following options;

- (1). POST – Moulton Surgery, 120 Northampton Lane North, Moulton, Northampton, NN3 7QP
- (2). SYSTMONLINE – Book your appointments and prescriptions on our website [www.moultonsurgery.co.uk](http://www.moultonsurgery.co.uk)/or using your smart phone. (please ask at reception for more information).
- (3). EMAIL - [nccg.moulton.dispensary@nhs.net](mailto:nccg.moulton.dispensary@nhs.net)

**PLEASE NOTE THAT WE DO NOT ACCEPT PRESCRIPTION REQUESTS OVER THE PHONE.**

Please return this page to the surgery along with the New Patient application and the GMS1 forms. You will also be required to provide 2 forms of identification (originals) (1 being proof of yourself and the other proof of your address). For Children under age 16 we will need to see a birth certificate or passport.

I confirm that I have read and understood the Patient Information booklets in regards to booking appointments, home visits, ordering your prescriptions and fit/sick certificates and I agree to abide by them.

Date:

Signature:

Parent /Guardian: (if applicable)